

VTM(UK) Ltd
BUSINESS MANAGEMENT SYSTEM
QUALITY & EMS MANUAL
Issue: 1 Dated 23Sep25

QUALITY & ENVIRONMENT POLICY

The purpose of the Quality and Environment Management System is to ensure that the products and services provided to our customers consistently meets or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs both as to Quality and Environmental practices, including the commitment to meet or exceed applicable legal and other requirements, to strive for continual improvement in our quality and environmental management system, and to minimize the creation of waste and pollution. We will, therefore, manage our processes, our materials, and our people in order to reduce the environmental impacts associated with our work. The company operates a system that regularly evaluates its quality and environmental processes and customer needs, with plans in place to ensure that they are improved year on year.

The Quality and Environment Policy provides the framework for setting and reviewing our quality and environmental objectives and targets. The policy is documented, implemented and maintained and is communicated to all employees.

It is the policy of the company to maintain, on a continual basis, an effectively managed quality and environmental programme, which will assure interested parties that the following objectives are a commitment of the company.

- Ensure that the overall organisational and strategic goals of the company are met.
- To ensure that the best possible product and service is supplied to our valued customer in the form of Acquisition, stockholding, packaging and re-consignment of product, and that it is controlled at all times.
- The highest standard of quality in all of our products and services is passed on to the customer and that we are able to meet their needs and requirements as effectively and efficiently as possible.
- Maintain an energy conservation policy to reduce the consumption of non-renewable resources.
- Take part in recycling by whatever means practical to achieve substantial increases in the reuse of waste materials.
- Purchase items using recycled materials wherever possible.
- Only buy products, which use non-renewable resources if suitable equivalents are not available.
- Avoid the purchase of any product, the production, or use of which, pollutes the environment.
- Extend the training programme of the Company to include elements, which educate the staff, contractors and others in environmental protection and ecological matters.
- Take part in a programme of meeting on at least an annual basis with voluntary environmental and business groups to ensure a continuing dialogue and awareness of local and national issues.

Additionally, the company will endeavour to control the emission of:

- Dust
- Noise

- Airbourne Pollutants
- Waterborne Pollutants.

The use of aerosols or similar devices containing CFC's will be forbidden.

If during the course of the company's activities any material suspected of containing asbestos, or any other toxic substance, is discovered. advice will be sought to assess the requirement for safe removal and disposal.

The use of pesticides, herbicides and other toxic materials will be closely monitored and controlled, less damaging alternatives, if available, will be proposed.

The disposal of waste material from whatever source, including packaging, will be strictly controlled.

The Policy and Objectives of Quality and Environmental Assurance are reviewed for continuing suitability, during Management Review Meetings.

Signed:..........Managing Director.

Date: 23rd September 2025